



Annexure B

Complaint Data for Portfolio Management Services

Data for the month ending –November 30, 2022

Sr. No.	Received From	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending Complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	N.A	NIL	NIL	N.A
2	SEBI (SCORES)	NIL	NIL	N.A	NIL	NIL	N.A
3	Other Sources (if any)	NIL	NIL	N.A	NIL	NIL	N.A
	Grand Total	NIL	NIL	N.A	NIL	NIL	N.A

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April 2022	NIL	NIL	NIL	NIL
2	May 2022	NIL	NIL	NIL	NIL
3	June 2022	NIL	NIL	NIL	NIL
4	July 2022	NIL	NIL	NIL	NIL
5	August 2022	NIL	NIL	NIL	NIL
6	September 2022	NIL	NIL	NIL	NIL

7	October 2022	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

** Inclusive of complaints of previous months resolved in the current month # Inclusive of complaints pending as on the last day of the month*

** The PMS received license only on 24 November 2022 hence it has not commenced its operations.*